

Wednesday, November 18, 2020

CNCC Room and Board (Housing and Meals) Credit Update

Good Evening Spartans,

You are receiving this email because our records indicate that you are in CNCC Student Housing. As you know, CNCC is going remote after Thanksgiving, so you will be receiving a prorated credit to your student account for Room and Board. Please note the following definitions:

- **Room and Board:** This is the term used for Housing and Meals Plan - Rangely has meal plans, Craig does not.
- **Prorated:** A calculation that reflects the amount of time that is less than the full amount included in an initial arrangement (time after Thanksgiving). This is just over two weeks of and that rate will be calculated on a per-day basis due to COVID-19. This credit will cover room and board costs for the time in which students are not on campus.
- **Credit to Student Account:** The prorated amount will be credited to your student account for Spring 2021. This means that you will see the credit applied in Spring and your room and board will be reduced in Spring.

This credit will only be applied to students who have to go remote to finish classes this semester. Students in programs that are coming back after Thanksgiving will not be credited, as students in those programs are completing the time that was agreed to on the housing application.

The credit will first be applied to your CNCC Student Account to help pay off any balance you may owe the school. If you do not owe CNCC or you are not returning in Spring, this credit will be directly deposited through Bank Mobile, or it will be mailed to the mailing address we have on file for you. Again, if students have unpaid balances the money will be applied to any unpaid charges before being credited. CNCC recommends students set up their direct deposit accounts and/or check the mailing address that we have on file for you.

**To Confirm Mailing Address:**

1. Log into Crossroads
2. Click Update Person Information
3. Click View or Updates Addresses and Phones

[Click Here to Access Crossroads](#)

**For Direct Deposit:**

Sign in and Set up or Select Direct Deposit

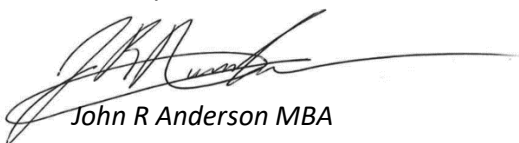
BankMobile Link: <https://bankmobiledisbursements.com/refundchoices/>

Please stay current on all campus updates by checking your email and the CNCC website at <https://cncc.edu/cncc-covid-19-updates>. For the latest on the Coronavirus, visit [www.cdc.gov](http://www.cdc.gov) and [www.colorado.gov/cdphe/2019-novel-coronavirus](http://www.colorado.gov/cdphe/2019-novel-coronavirus)

**Returning in January – Spring Registration is Open!** We look forward to seeing you back on campus in the New Year! Sign up for your classes now, so you get the best options and schedule. Log on to [Navigate](#) or [Contact Advising](#) for help selecting your classes.

Please let us know if you have any questions.

Thank you.



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