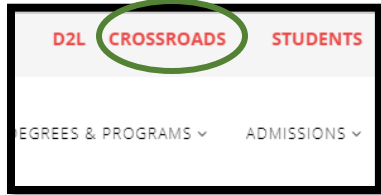
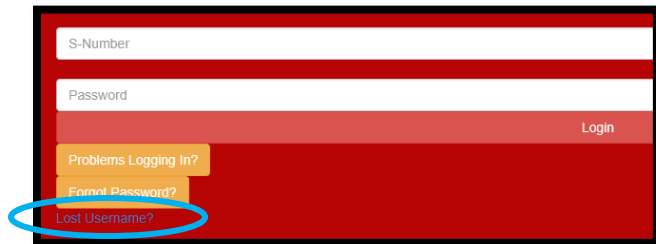


How to Login to Crossroads to Check Your Student Email

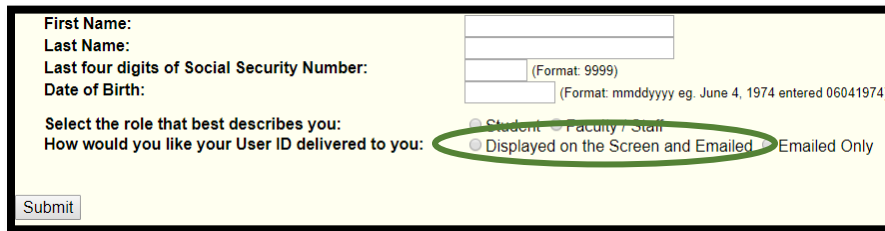
1. Visit CNCC.edu and select “Crossroads” at the top of the screen.



2. Use your S-Number found in your acceptance email. Example: S01234567. If you do not know your S-Number select “Lost Username” to recover it.

A screenshot of the login page. It has a red header and a white login form. The form contains fields for 'S-Number' and 'Password', and a 'Login' button. Below the form are three links: 'Problems Logging In?', 'Forgot Password?', and 'Lost Username?'. The 'Lost Username?' link is circled in blue.

3. If you are recovering your S-Number: You will need to provide your first name, last name, last four digits of your Social Security Number, and date of birth. Make sure you have a way to record your S-Number in a secure, easily accessible location for later use. Select “Display on the Screen and Emailed” option. This option will briefly display your S-Number on the screen, and email your S-Number to the email address on file.

A screenshot of the S-Number recovery form. It has a yellow background and contains several input fields: 'First Name:', 'Last Name:', 'Last four digits of Social Security Number:' (with a '(Format: 9999)' note), and 'Date of Birth:' (with a '(Format: mmdyyyy eg. June 4, 1974 entered 06041974)' note). Below these fields is a section for 'Select the role that best describes you:' with radio buttons for 'Student', 'Faculty / Staff', and 'Emailed Only'. Underneath is a section for 'How would you like your User ID delivered to you:' with radio buttons for 'Displayed on the Screen and Emailed' (circled in green) and 'Emailed Only'. A 'Submit' button is at the bottom left.

4. If this is your first time logging onto Crossroads your password will be “Student” plus your date of birth as MMDDYYYY. For Example: If your birthday is March 7, 2001 your password would be “Student03072001”. After logging in you will be prompted to create a new password. Keep your password somewhere safe that you will be able to easily access later. If you have logged in before, use the password you have created.
5. On the “Dashboard” select the “Student Email” icon.

