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Dear CNCC Students:

CNCC has a few updates for our students that were or are currently still in student housing. CNCC will be refunding students who were inconvenienced due to COVID-19. This refund will cover room and board costs prorated for the time in which the student was not on campus.

Every student who was in housing for CNCC needs to fill out the [survey \(link below\)](#) in order for CNCC to process the refund as quickly as possible.

CNCC COVID Housing Survey: https://cncc.formstack.com/forms/returning_to_cncc_housing_for_fall_2020

This refund will be either direct deposited through Bank Mobile or it will be mailed to the mailing address we have on file for you. If the student has unpaid balances the money will be applied to any unpaid charges before being refunded. We also recommend students set up their direct deposit accounts and checking the mailing address that we have on file. If this information is not set up or correct it will delay the refund process.

To Confirm Mailing Address:

1. Log into Crossroads
2. Click Update Personal Information
3. Click View or Updates Addresses and Phones

For Direct Deposit:

Sign in and Set up or Select Direct Deposit

BankMobile Link:

<https://bankmobiledisbursements.com/refundchoices/>

Link to Crossroads:

<https://bannercas.cccs.edu/cas/login?service=https%3A%2F%2Fmyportal.cccs.edu%2Fhtml%2Fjsp%2FCCCS%2FvpdiChange.jsp%3Fvpdi%3DCNCC>

Please stay current on all campus updates by checking your email and the CNCC website at <https://cncc.edu/cncc-covid-19-updates>. For the latest on the Coronavirus, visit www.cdc.gov and www.colorado.gov/cdphe/2019-novel-coronavirus

Returning Students, Registration for Summer and Fall is Open! We look forward to seeing you on campus! Log on to [Navigate](#) or [Contact Advising](#) for help selecting your classes.

Please let us know if you have any questions.

Thank you.

A handwritten signature in black ink, appearing to read "John R. Anderson".

John R. Anderson MBA

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