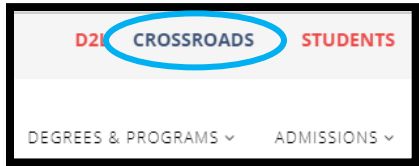


How to Check Your Student Account for Holds

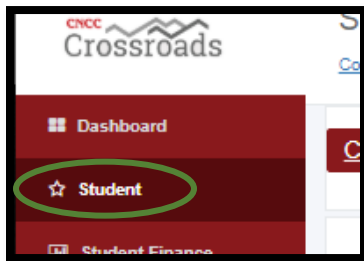
1. Visit [CNCC](#)
2. Select [Crossroads](#) at the top of the screen



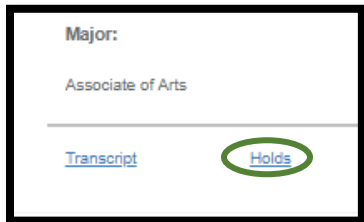
3. Login using your S-Number (located in your acceptance email) and your password (if you have not already logged in and set your password the default password is “Student” plus your date of birth as MMDDYYYY. For Example: If your birthday is March 7, 2001 your password would be “Student03072001”).



4. Select the “Student” menu button on the left of the screen



5. Scroll to the bottom of the “Academic Profile” and select “Holds”



6. If you have holds on your account they *might* look like this:

Administrative Holds						
Hold Type	From Date	To Date	Amount	Reason	Originator	Processes Affected
New Student Advising Required	Feb 08, 2019	Dec 31, 2099		new student advising	CNCC Admissions 970-675-3218	Registration
Registration Hold	Feb 08, 2019	Dec 31, 2099		Proof of immunization CNCC	CNCC Admissions 970-675-3218	Registration

Any hold with a “Process Affected” of “Registration” will prevent you from registering for classes. You need to contact the number associated with the hold listed in the “Originator Column” to have the hold cleared.

If you have a meeting with an academic advisor planned you do not need to have the “New Student Advising” hold removed prior to that meeting. When you meet with an academic advisor they will lift the “New Student Advising” hold.

7. When your holds are lifted you are ready to meet with your academic advisor and register for classes!